

BID BULLETIN NO. 1
For LBP-HOBAC-ITB-CS-20180919-01

PROJECT : **ATM Monitoring Solution with Three (3) Years Maintenance Services**

IMPLEMENTOR : **Procurement Department**

DATE : **December 6, 2018**

This Bid Bulletin is issued to modify, amend or clarify items in the Bid Documents. This shall form an integral part of the Bid Documents.

The modifications, amendments or clarifications are as follows:

- The list of error and error types (Annex B) and the Business Requirements Document (Annex G) have been added per attached Annexes B-47 to B-54 & Annexes G-1 to G-48. Bidders may obtain a soft copy of the said Annexes for the above project from the Procurement Department.
- The Pre-Bid Conference is re-scheduled on **January 3, 2019, 2:00 P.M.** at the Procurement Department, 25th Floor, LANDBANK Plaza Building, 1598 M. H. Del Pilar corner Dr. Quintos Streets, Malate, Manila.
- The deadline of submission and the schedule of opening of eligibility/technical and financial documents/proposals for the above project is re-scheduled to **January 17, 2019, 11:00 A.M.** at the Procurement Department, 25th Floor, LANDBANK Plaza Building, 1598 M. H. Del Pilar corner Dr. Quintos Streets, Malate, Manila.


ALWIN I. REYES, CSSP
Assistant Vice President
Head, Procurement Department and
HOBAC Secretariat

Annex A - List of Error and Error Types

The following are examples of Errors and Error Types, but not limited to:

SPECIFIC HARDWARE ERROR	ERROR TYPES	VENDOR CODE
1ST CASSETTE COUNTER INACCURATE	DISPENSER	460007
1ST CASSETTE DENOMINATION ERROR	DISPENSER	460007
1ST CASSETTE FAULT	DISPENSER	460007
1ST CASSETTE IS EMPTY	DISPENSER	460007
1ST CASSETTE IS LOW	DISPENSER	460007
1ST CASSETTE UNDEFINED	DISPENSER	460007
2ND CASSETTE COUNTER INACCURATE	DISPENSER	460007
2ND CASSETTE DENOMINATION ERROR	DISPENSER	460007
2ND CASSETTE FAULT	DISPENSER	460007
2ND CASSETTE IS EMPTY	DISPENSER	460007
2ND CASSETTE IS LOW	DISPENSER	460007
2ND CASSETTE UNDEFINED	DISPENSER	460007
3RD CASSETTE DENOMINATION ERROR	DISPENSER	460007
3RD CASSETTE IS EMPTY	DISPENSER	460007
3RD CASSETTE IS LOW	DISPENSER	460007
3RD CASSETTE IS OUT OF BILLS	DISPENSER	460007
3RD CASSETTE UNDEFINED	DISPENSER	460007
4TH CASSETTE DENOMINATION ERROR	DISPENSER	460007
4TH CASSETTE IS EMPTY	DISPENSER	460007
4TH CASSETTE IS LOW	DISPENSER	460007
4TH CASSETTE IS OUT OF BILLS	DISPENSER	460007
4TH CASSETTE UNDEFINED	DISPENSER	460007
5TH CASSETTE DENOMINATION ERROR	DISPENSER	460007
5TH CASSETTE IS EMPTY	DISPENSER	460007
5TH CASSETTE IS LOW	DISPENSER	460007
5TH CASSETTE IS OUT OF BILLS	DISPENSER	460007
5TH CASSETTE UNDEFINED	DISPENSER	460007
6TH CASSETTE DENOMINATION ERROR	DISPENSER	460007
6TH CASSETTE IS EMPTY	DISPENSER	460007
6TH CASSETTE IS LOW	DISPENSER	460007
6TH CASSETTE IS OUT OF BILLS	DISPENSER	460007
6TH CASSETTE UNDEFINED	DISPENSER	460007
7TH CASSETTE DENOMINATION ERROR	DISPENSER	460007
7TH CASSETTE IS EMPTY	DISPENSER	460007
7TH CASSETTE IS LOW	DISPENSER	460007
7TH CASSETTE IS OUT OF BILLS	DISPENSER	460007
7TH CASSETTE UNDEFINED	DISPENSER	460007
ALARM STATUS	DISPENSER	460007
BAD COIN DISPENSE ERROR	UNIDENTIFIED	N/A
BNA BILLS DETECTED AT POWERUP	CASH ACCEPTOR	N/A
BNA BILLS REMAIN AT ESCROW	CASH ACCEPTOR	N/A
BNA BILLS STUCK	CASH ACCEPTOR	N/A
BNA CANCELLED OR TIMEOUT	CASH ACCEPTOR	N/A
BNA CASH RETRACT BOX FULL ERROR	CASH ACCEPTOR	N/A
BNA CASHIN BOX FIVE FULL ERROR	CASH ACCEPTOR	N/A
BNA CASHIN BOX FOUR FULL ERROR	CASH ACCEPTOR	N/A

Annex A - List of Error and Error Types

The following are examples of Errors and Error Types, but not limited to:

SPECIFIC HARDWARE ERROR	ERROR TYPES	VENDOR CODE
BNA CASHIN BOX ONE FULL ERROR	CASH ACCEPTOR	N/A
BNA CASHIN BOX SIX FULL ERROR	CASH ACCEPTOR	N/A
BNA CASHIN BOX THREE FULL ERROR	CASH ACCEPTOR	N/A
BNA CASHIN BOX TWO FULL ERROR	CASH ACCEPTOR	N/A
BNA DEPOSIT BIN NOT AVAIL	CASH ACCEPTOR	N/A
BNA DRUM FIVE FULL ERROR	CASH ACCEPTOR	N/A
BNA DRUM FOUR FULL ERROR	CASH ACCEPTOR	N/A
BNA DRUM ONE FULL ERROR	CASH ACCEPTOR	N/A
BNA DRUM SIX FULL ERROR	CASH ACCEPTOR	N/A
BNA DRUM THREE FULL ERROR	CASH ACCEPTOR	N/A
BNA DRUM TWO FULL ERROR	CASH ACCEPTOR	N/A
BNA ERROR REPORTED	CASH ACCEPTOR	N/A
BNA EXCEPTION REPORTED	CASH ACCEPTOR	N/A
BNA FAULT	CASH ACCEPTOR	N/A
BNA NO BILLS IN ESCROW	CASH ACCEPTOR	N/A
BNA SUSPECTED NOTES	CASH ACCEPTOR	N/A
BNA UNABLE TO MOVE BILLS	CASH ACCEPTOR	N/A
BNA VAULT FULL	CASH ACCEPTOR	N/A
CAMERA CONNECTED	CAMERA	N/A
CAMERA DISCONNECTED	CAMERA	N/A
CARD READER BIN IS OUT	CARD READER	800001
CARD READER ERROR	CARD READER	800001
CARD WRITER FAULT	CARD READER	800001
CASSETTE 1 REMOVED	DISPENSER	460007
CASSETTE 2 REMOVED	DISPENSER	460007
CASSETTE 3 REMOVED	DISPENSER	460007
CASSETTE 4 REMOVED	DISPENSER	460007
CASSETTE 5 REMOVED	DISPENSER	460007
CASSETTE 6 REMOVED	DISPENSER	460007
CASSETTE 7 REMOVED	DISPENSER	460007
CHEQUE ACCEPT ERROR	UNIDENTIFIED	N/A
CHEQUE BIN JAM ERROR	UNIDENTIFIED	N/A
CHEQUE CANCEL TIMEOUT ERROR	UNIDENTIFIED	N/A
CHEQUE CAPTURE ERROR	UNIDENTIFIED	N/A
CHEQUE CAPTURED	UNIDENTIFIED	N/A
CHEQUE DPT BIN EIGHT ALMOST FULL	UNIDENTIFIED	N/A
CHEQUE DPT BIN EIGHT FULL	UNIDENTIFIED	N/A
CHEQUE DPT BIN EIGHT OUT	UNIDENTIFIED	N/A
CHEQUE DPT BIN ELEVEN ALMOST FULL	UNIDENTIFIED	N/A
CHEQUE DPT BIN ELEVEN FULL	UNIDENTIFIED	N/A
CHEQUE DPT BIN ELEVEN OUT	UNIDENTIFIED	N/A
CHEQUE DPT BIN ERROR	UNIDENTIFIED	N/A
CHEQUE DPT BIN FIFTEEN ALMOST FULL	UNIDENTIFIED	N/A
CHEQUE DPT BIN FIFTEEN FULL	UNIDENTIFIED	N/A
CHEQUE DPT BIN FIFTEEN OUT	UNIDENTIFIED	N/A
CHEQUE DPT BIN FIVE ALMOST FULL	UNIDENTIFIED	N/A

Annex A - List of Error and Error Types

The following are examples of Errors and Error Types, but not limited to:

SPECIFIC HARDWARE ERROR	ERROR TYPES	VENDOR CODE
CHEQUE DPT BIN FIVE FULL	UNIDENTIFIED	N/A
CHEQUE DPT BIN FIVE OUT	UNIDENTIFIED	N/A
CHEQUE DPT BIN FOUR ALMOST FULL	UNIDENTIFIED	N/A
CHEQUE DPT BIN FOUR FULL	UNIDENTIFIED	N/A
CHEQUE DPT BIN FOUR OUT	UNIDENTIFIED	N/A
CHEQUE DPT BIN FOURTEEN ALMOST FULL	UNIDENTIFIED	N/A
CHEQUE DPT BIN FOURTEEN FULL	UNIDENTIFIED	N/A
CHEQUE DPT BIN FOURTEEN OUT	UNIDENTIFIED	N/A
CHEQUE DPT BIN NINE ALMOST FULL	UNIDENTIFIED	N/A
CHEQUE DPT BIN NINE FULL	UNIDENTIFIED	N/A
CHEQUE DPT BIN NINE OUT	UNIDENTIFIED	N/A
CHEQUE DPT BIN ONE ALMOST FULL	UNIDENTIFIED	N/A
CHEQUE DPT BIN ONE FULL	UNIDENTIFIED	N/A
CHEQUE DPT BIN ONE OUT	UNIDENTIFIED	N/A
CHEQUE DPT BIN SEVEN ALMOST FULL	UNIDENTIFIED	N/A
CHEQUE DPT BIN SEVEN FULL	UNIDENTIFIED	N/A
CHEQUE DPT BIN SEVEN OUT	UNIDENTIFIED	N/A
CHEQUE DPT BIN SIX ALMOST FULL	UNIDENTIFIED	N/A
CHEQUE DPT BIN SIX FULL	UNIDENTIFIED	N/A
CHEQUE DPT BIN SIX OUT	UNIDENTIFIED	N/A
CHEQUE DPT BIN TEN ALMOST FULL	UNIDENTIFIED	N/A
CHEQUE DPT BIN TEN FULL	UNIDENTIFIED	N/A
CHEQUE DPT BIN TEN OUT	UNIDENTIFIED	N/A
CHEQUE DPT BIN THIRTEEN ALMOST FULL	UNIDENTIFIED	N/A
CHEQUE DPT BIN THIRTEEN FULL	UNIDENTIFIED	N/A
CHEQUE DPT BIN THIRTEEN OUT	UNIDENTIFIED	N/A
CHEQUE DPT BIN THREE ALMOST FULL	UNIDENTIFIED	N/A
CHEQUE DPT BIN THREE FULL	UNIDENTIFIED	N/A
CHEQUE DPT BIN THREE OUT	UNIDENTIFIED	N/A
CHEQUE DPT BIN TWELVE ALMOST FULL	UNIDENTIFIED	N/A
CHEQUE DPT BIN TWELVE FULL	UNIDENTIFIED	N/A
CHEQUE DPT BIN TWELVE OUT	UNIDENTIFIED	N/A
CHEQUE DPT BIN TWO ALMOST FULL	UNIDENTIFIED	N/A
CHEQUE DPT BIN TWO FULL	UNIDENTIFIED	N/A
CHEQUE DPT CASSETTE FULL ERROR	UNIDENTIFIED	N/A
CHEQUE DPT DISABLE ERROR	UNIDENTIFIED	N/A
CHEQUE DPT DOC RETAIN ERROR	UNIDENTIFIED	N/A
CHEQUE DPT DOC SIZE ERROR	UNIDENTIFIED	N/A
CHEQUE DPT ERROR	UNIDENTIFIED	N/A
CHEQUE DPT FATAL ERROR	UNIDENTIFIED	N/A
CHEQUE DPT FITNESS ERROR	UNIDENTIFIED	N/A
CHEQUE DPT HARDWARE ERROR	UNIDENTIFIED	N/A
CHEQUE DPT INCOMPLETE ERROR	UNIDENTIFIED	N/A
CHEQUE DPT INITIAL ERROR	UNIDENTIFIED	N/A
CHEQUE DPT MICR HARDWARE ERROR	UNIDENTIFIED	N/A
CHEQUE DPT MICR PRINT ERROR	UNIDENTIFIED	N/A

Annex A - List of Error and Error Types

The following are examples of Errors and Error Types, but not limited to:

SPECIFIC HARDWARE ERROR	ERROR TYPES	VENDOR CODE
CHEQUE DPT SCANNER ERROR	UNIDENTIFIED	N/A
CHEQUE DPT SOFT ERROR	UNIDENTIFIED	N/A
CHEQUE DPT STAMPER ERROR	UNIDENTIFIED	N/A
CHEQUE DPT TIMEOUT ERROR	UNIDENTIFIED	N/A
CHEQUE DPT WARNING	UNIDENTIFIED	N/A
CHEQUE EJECT ERROR	UNIDENTIFIED	N/A
CHEQUE EJECTING ERROR	UNIDENTIFIED	N/A
CHEQUE ENDROSE ERROR	UNIDENTIFIED	N/A
CHEQUE ENTRY RENRTY ERROR	UNIDENTIFIED	N/A
CHEQUE EXCEPTION OCCURRED	UNIDENTIFIED	N/A
CHEQUE FLUSHING ERROR	UNIDENTIFIED	N/A
CHEQUE FOUND AT POWER UP	UNIDENTIFIED	N/A
CHEQUE IMAGE LIFT ERROR	UNIDENTIFIED	N/A
CHEQUE NO ACCESS ERROR ON BIN	UNIDENTIFIED	N/A
CHEQUE NO ERROR	UNIDENTIFIED	N/A
CHEQUE PROCESS FAIL ERROR	UNIDENTIFIED	N/A
CHEQUE RETRACT BIN FILLED ERROR	UNIDENTIFIED	N/A
CHEQUE STORING ERROR	UNIDENTIFIED	N/A
COIN DISPENSE CORE COMPONENT ERROR	UNIDENTIFIED	N/A
COIN DISPENSE CORE COMPONENT WARN	UNIDENTIFIED	N/A
COIN DISPENSE EXCEPTION OCCURRED	UNIDENTIFIED	N/A
COIN DISPENSE FAILED ERROR	UNIDENTIFIED	N/A
COIN DISPENSE FATAL ERROR	UNIDENTIFIED	N/A
COIN DISPENSE HOPPER ERROR	UNIDENTIFIED	N/A
COIN DISPENSE HOPPER1 EMPTY ERROR	UNIDENTIFIED	N/A
COIN DISPENSE HOPPER1 ERROR	UNIDENTIFIED	N/A
COIN DISPENSE HOPPER1 LOW WARN	UNIDENTIFIED	N/A
COIN DISPENSE HOPPER1 WARN	UNIDENTIFIED	N/A
COIN DISPENSE HOPPER2 EMPTY ERROR	UNIDENTIFIED	N/A
COIN DISPENSE HOPPER2 ERROR	UNIDENTIFIED	N/A
COIN DISPENSE HOPPER2 LOW WARN	UNIDENTIFIED	N/A
COIN DISPENSE HOPPER2 WARN	UNIDENTIFIED	N/A
COIN DISPENSE HOPPER3 EMPTY ERROR	UNIDENTIFIED	N/A
COIN DISPENSE HOPPER3 ERROR	UNIDENTIFIED	N/A
COIN DISPENSE HOPPER3 LOW WARN	UNIDENTIFIED	N/A
COIN DISPENSE HOPPER3 WARN	UNIDENTIFIED	N/A
COIN DISPENSE HOPPER4 EMPTY ERROR	UNIDENTIFIED	N/A
COIN DISPENSE HOPPER4 ERROR	UNIDENTIFIED	N/A
COIN DISPENSE HOPPER4 LOW WARN	UNIDENTIFIED	N/A
COIN DISPENSE HOPPER4 WARN	UNIDENTIFIED	N/A
COIN DISPENSE HOPPER5 EMPTY ERROR	UNIDENTIFIED	N/A
COIN DISPENSE HOPPER5 ERROR	UNIDENTIFIED	N/A
COIN DISPENSE HOPPER5 LOW WARN	UNIDENTIFIED	N/A
COIN DISPENSE HOPPER5 WARN	UNIDENTIFIED	N/A
COIN DISPENSE HOPPER6 EMPTY ERROR	UNIDENTIFIED	N/A
COIN DISPENSE HOPPER6 ERROR	UNIDENTIFIED	N/A

Annex A - List of Error and Error Types

The following are examples of Errors and Error Types, but not limited to:

SPECIFIC HARDWARE ERROR	ERROR TYPES	VENDOR CODE
COIN DISPENSE HOPPER6 LOW WARN	UNIDENTIFIED	N/A
COIN DISPENSE HOPPER6 WARN	UNIDENTIFIED	N/A
COIN DISPENSE HOPPER7 EMPTY ERROR	UNIDENTIFIED	N/A
COIN DISPENSE HOPPER7 ERROR	UNIDENTIFIED	N/A
COIN DISPENSE HOPPER7 LOW WARN	UNIDENTIFIED	N/A
COIN DISPENSE HOPPER7 WARN	UNIDENTIFIED	N/A
COIN DISPENSE HOPPER8 EMPTY ERROR	UNIDENTIFIED	N/A
COIN DISPENSE HOPPER8 ERROR	UNIDENTIFIED	N/A
COIN DISPENSE HOPPER8 LOW WARN	UNIDENTIFIED	N/A
COIN DISPENSE HOPPER8 WARN	UNIDENTIFIED	N/A
COIN DISPENSE JAM ERROR	UNIDENTIFIED	N/A
COIN DISPENSE LOW THRESHOLD	UNIDENTIFIED	N/A
COIN DISPENSE NOT POSSIBLE ERROR	UNIDENTIFIED	N/A
COIN DISPENSE SENSOR BLOCKED ERROR	UNIDENTIFIED	N/A
COIN DISPENSE TAMPER ERROR	UNIDENTIFIED	N/A
COIN DISPENSER DENOMINATION ERROR	UNIDENTIFIED	N/A
COIN DISPENSER DENOMINATON/RAM ERROR	UNIDENTIFIED	N/A
COIN DISPENSER DOCKED	UNIDENTIFIED	N/A
COIN DISPENSER FEED MODULE ERROR	UNIDENTIFIED	N/A
COIN DISPENSER FEED MODULE JAM	UNIDENTIFIED	N/A
COIN DISPENSER FEED MODULE SENSOR STUCK	UNIDENTIFIED	N/A
COIN DISPENSER PICKER AND SENSOR JAM	UNIDENTIFIED	N/A
COIN DISPENSER RAM ERROR	UNIDENTIFIED	N/A
COIN DISPENSER SENSOR BLOCKED	UNIDENTIFIED	N/A
COMMUNICATION TIMEOUT ERROR	UNIDENTIFIED	N/A
DEPOSIT BIN IS OUT	UNIDENTIFIED	N/A
DEPOSIT DOOR TIMEOUT	UNIDENTIFIED	N/A
DISPENSER PRINTER FAULT	DISPENSER	460007
DEPOSITORY FAULT	UNIDENTIFIED	N/A
DEPOSITORY IS FULL	UNIDENTIFIED	N/A
DEPOSITORY JAM	UNIDENTIFIED	N/A
DEPOSITORY NO REVERSE CYCLE	UNIDENTIFIED	N/A
DISPENSER DELIVERY BLOCKED	DISPENSER	460007
DISPENSER DELIVERY PRESENTER WITH CASH	DISPENSER	460007
DISPENSER DELIVERT TIMEOUT	DISPENSER	460007
DISPENSER DOOR IS OPEN	DISPENSER	460007
DISPENSER ERROR	DISPENSER	460007
DISPENSER FAULT	DISPENSER	460007
DISPENSER IS JAMMED	DISPENSER	460007
DISPENSER NO NOTES DISPENSED	DISPENSER	460007
DISPENSER PRESENTED CASH TO CARDHOLDER	DISPENSER	460007
DISPENSER RETRACTED CASH	DISPENSER	460007
DIVERT CASSETTE IS FULL	DISPENSER	460007
ELECTRONIC JOURNAL LOW SPACE	ELECTRONIC JOURNAL	N/A
ENCRYPTOR ERROR	KEYPAD	N/A
ENCRYPTOR WARNING	KEYPAD	N/A

Annex A - List of Error and Error Types

The following are examples of Errors and Error Types, but not limited to:

SPECIFIC HARDWARE ERROR	ERROR TYPES	VENDOR CODE
EXIT SUPERVISORY MODE	MAINTENANCE ACTIVITIES	N/A
EXIT SUPERVISORY MODE	MAINTENANCE ACTIVITIES	N/A
FEED FAILURE FOR MODULE1	DISPENSER	460007
FEED FAILURE FOR MODULE2	DISPENSER	460007
FEED FAILURE FOR MODULE3	DISPENSER	460007
FEED FAILURE FOR MODULE4	DISPENSER	460007
FRAUD DEVICE DETECTED	CARD READER	800001
ICC FAULT	UNIDENTIFIED	N/A
IN SUPERVISORY MODE	MAINTENANCE ACTIVITIES	N/A
IN SUPPLY MODE	MAINTENANCE ACTIVITIES	N/A
INTERNAL COMM ERROR	DISPENSER	460007
INTERNAL RAM DATA LOSS	UNIDENTIFIED	N/A
INVALID COUNTER	UNIDENTIFIED	N/A
ITEMS PRESENT IN DELIVERY AREA	UNIDENTIFIED	N/A
JAM FAILURE FOR MODULE1	DISPENSER	460007
JAM FAILURE FOR MODULE2	DISPENSER	460007
JAM FAILURE FOR MODULE3	DISPENSER	460007
JAM FAILURE FOR MODULE4	DISPENSER	460007
JOURNAL PRINTER IS JAMMED	ELECTRONIC JOURNAL	N/A
JOURNAL PAPER IS LOW	ELECTRONIC JOURNAL	N/A
JOURNAL PRINTER FAULT	ELECTRONIC JOURNAL	N/A
JOURNAL PRINTER IS OUT OF PAPER	ELECTRONIC JOURNAL	N/A
LOAD FAILED	STATE STATUS	N/A
LOW DIVERTER FULL	DISPENSER	460007
NO CASH IN DRAWER	UNIDENTIFIED	N/A
NO DEPOSIT BIN IN ATM	UNIDENTIFIED	N/A
NO ERROR	UNIDENTIFIED	N/A
NULL	UNIDENTIFIED	N/A
OUT OF SERVICE	MAINTENANCE ACTIVITIES	N/A
POWER FAILURE REQUEST EXECUTED	TERMINAL RESET STATUS	N/A
POWER FAILURE REQUEST RECEIVED	TERMINAL RESET STATUS	N/A
READER LIMIT	CARD READER	800001
RECEIPT PRINTER FAULT	RECEIPT PRINTER	N/A
RECEIPT PRINTER IS JAMMED	RECEIPT PRINTER	N/A
RECEIPT PRINTER IS OUT OF PAPER	RECEIPT PRINTER	N/A
RECEIPT PRINTER LOW	RECEIPT PRINTER	N/A
REJECTED BILLS BIN IS OUT	DISPENSER	460007
SAFE DOOR IS CLOSED	VAULT ACTIVITIES	N/A
SAFE DOOR IS OPEN	VAULT ACTIVITIES	N/A
SENSOR DOOR CONTACT IS ACTIVE	DISPENSER	460007
SENSOR ELECTRONICS ENCLOSURE IS ACTIVE	DISPENSER	460007
SENSOR SILENT SIGNAL IS ACTIVE	DISPENSER	460007
SENSOR STUCK FOR MODULE1	DISPENSER	460007
SENSOR STUCK FOR MODULE2	DISPENSER	460007
SENSOR STUCK FOR MODULE3	DISPENSER	460007
SENSOR STUCK FOR MODULE4	DISPENSER	460007

Annex A - List of Error and Error Types

The following are examples of Errors and Error Types, but not limited to:

SPECIFIC HARDWARE ERROR	ERROR TYPES	VENDOR CODE
SENSOR TRAP IS ACTIVE	DISPENSER	460007
SENSOR VIBRATION OR HEAT IS ACTIVE	DISPENSER	460007
STATEMENT PRINTER BIN OVERFILL	UNIDENTIFIED	N/A
STATEMENT PRINTER CUT FAILURE	UNIDENTIFIED	N/A
STATEMENT PRINTER FAULT	UNIDENTIFIED	N/A
STATEMENT PRINTER PAPER LOW	UNIDENTIFIED	N/A
STATEMENT PRINTER PAPER OUT	UNIDENTIFIED	N/A
STATEMENT PRINTER REPLACE HEAD	UNIDENTIFIED	N/A
STATEMENT PRINTER REPLACE HEAD	UNIDENTIFIED	N/A
STATEMENT PRINTER REPLACE KNIFE	UNIDENTIFIED	N/A
STATEMENT PRINTER REPLACE KNIFE	UNIDENTIFIED	N/A
STATEMENT PRINTER REPLACE RIBBON	UNIDENTIFIED	N/A
STATEMENT PRINTER REPLACE RIBBON	UNIDENTIFIED	N/A
TERMINAL DOOR IS OPEN	UNIDENTIFIED	N/A
TOO MANY COINS DISPENSED ERROR	UNIDENTIFIED	N/A
UNIT REQUIRES TO BE LOAD	UNIDENTIFIED	N/A
UNSOLICITED COIN FEED MODULE1 WARN	UNIDENTIFIED	N/A
UNSOLICITED COIN FEED MODULE2 WARN	UNIDENTIFIED	N/A
UNSOLICITED COIN FEED MODULE3 WARN	UNIDENTIFIED	N/A
UNSOLICITED COIN FEED MODULE4 WARN	UNIDENTIFIED	N/A
VANDAL DOOR IS OPEN	UNIDENTIFIED	N/A
VOICE AUDIO CARD IS INACCESSABLE	UNIDENTIFIED	N/A
VOICE AUDIO HEADSET IS CONNECTED	UNIDENTIFIED	N/A
VOICE AUDIO JACK IS NOT PRESENT	UNIDENTIFIED	N/A
VOICE GUIDANCE ERROR	UNIDENTIFIED	N/A
VOICE GUIDANCE FATAL	UNIDENTIFIED	N/A
VOICE GUIDANCE WARN	UNIDENTIFIED	N/A
WINCORE GENERAL ERROR	UNIDENTIFIED	N/A

Annex B – Sample List of ATM/CDM Commands

The following are examples of ATM/CDM Commands, but not limited to

I. ATM Server Commands

1. Show Bill Table
2. Show Device
3. Show State Table
4. Update Fitness
5. Update Bill Table
6. Mark idle
7. Show Cassette
8. Show Status
9. Update ATM
10. Update Op Key
11. Update Cassette
12. Show Route
13. Denomination table
14. Show Fitness
15. Update Group
16. Update Host St
19. Load Date
20. Load Misc
21. Load state
22. Load Selmac
23. Get counters
24. Get Supplies D...
25. Stop EJ

II. ATM Commands

1. Info Service
2. Clear Fitness
3. Load EMV
4. Load Screen
5. Load Fmttemps
6. Load KPE
7. Get Hardware Configuration
8. Get BNA Def
9. BNA Supply Co...
10. Out of Service
11. Load All
12. Load Fitness
13. Load Screen Set
14. Load Mac
15. Load Key
16. Get Fitness Data
17. Start EJ
18. Clear Status